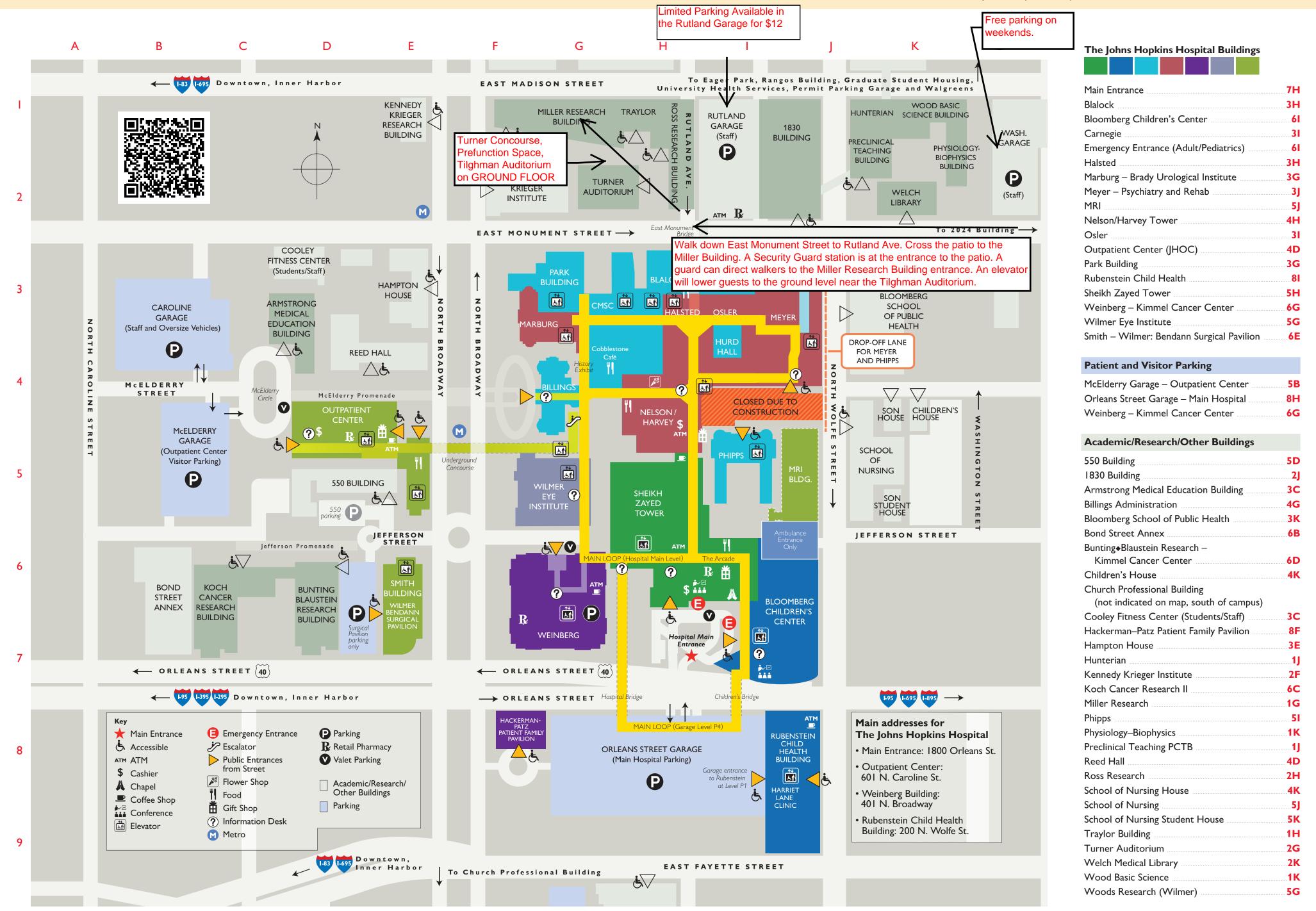
Johns Hopkins Medical Campus

The Johns Hopkins Hospital Main Entrance located at 1800 Orleans Street



Important Phone Numbers for the Johns Hopkins Medical Campus

Please note that when dialing from a Johns Hopkins campus phone, the last five digits are all that are necessary. (For example, if you want to reach 410-955-5000, dial only 5-5000.)

Admitting

Adult	410-955-6190
Pediatric	410-955-8756
Oncology	410-955-8980

Adult	410-955-5464
Pediatric	410-955-2000
For calls outside the Baltimore area	1-855-695-4872
Billing Coordinator	410-955-8288

410-955-5000

410-955-5924

General

Patient

TTY (for deaf and hearing impaired)	410-955-6217
Guest Services	410-614-5100
International Patient Services	
• Within the US	410-955-8032
 International 	+1-443-287-6080
• Interpreter Services	410-614-4685
Lost & Found	410-955-5588
MTA Metro (www.mtamaryland.com)	410-539-5000
Outpatient Pharmacies	
• Arcade – Zayed Tower	443-287-9200

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Outpatient Pharmacies	
• Arcade – Zayed Tower	443-287-9200
• Monument Street	410-502-5735
Moore Clinic	410-614-5611
Outpatient Center	410-955-3733
 Weinberg Building 	410-955-5747
Parking	410-955-5333
Pastoral Care	410-955-5842
D	

-5842 Patient Accommodation Office 410-614-1911 Patient Relations 410-955-2273 Patient & Visitor Escort On-campus 410-955-5154 School of Medicine 410-955-3182 Security 410-955-5585 Social Work (adult) 410-955-5885 Social Work (pediatric) 410-955-6518

For more information, please visit: hopkinsmedicine.org

Directions to the Johns Hopkins Medical Campus



I-95 access at BWI Airport

Take I-95 North to Exit 53 (I-395 North) into downtown

Continue straight on I-395 (stay left at fork; turns into Howard Street).

Turn RIGHT onto Pratt Street.

Continue on Pratt for approximately 1.5 miles to Broadway; turn LEFT on Broadway..

Hospital Parking (Orleans Garage):

From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

Outpatient Center Parking (McElderry Garage): From Broadway, turn LEFT onto Orleans Street.

Turn RIGHT onto N. Caroline Street. Turn RIGHT onto McElderry Street (1st traffic light). The entrance to Outpatient Parking at the McElderry Garage is on the right.

After parking, follow sidewalk to the Johns Hopkins Kimmel Cancer Center -

Weinberg Building: Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

From Philadelphia, New York and **Northeastern Baltimore Suburbs**

Take I-95 South to Baltimore; merge onto I-895 South From I-895 South, take Exit 14/Moravia Road; turn LEFT onto Moravia Road at the traffic light at the end of the

Turn RIGHT onto the US-40 West/Pulaski Highway

Hospital Parking (Orleans Garage):

Continue on US-40 West/Pulaski Highway (turns into Orleans Street) approximately 3 miles to N. Wolfe Street. Immediately after crossing N. Wolfe Street, turn LEFT at the Orleans Garage traffic light (the hospital will be on your

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main

Outpatient Center Parking (McElderry Garage):

Continue on US-40 West approximately 3.5 miles to N. Caroline Street; turn RIGHT onto N. Caroline Street. From N. Caroline Street, turn RIGHT onto McElderry Street. The entrance to Outpatient Parking at the McElderry Garage is on the right

After parking your car, follow sidewalk to the Outpatient Center.

Johns Hopkins Kimmel Cancer Center -

Weinberg Building:

Continue on US-40 West/Pulaski Highway (turns into Orleans Street) approximately 3.4 miles and turn RIGHT onto Broadway

Go 1 block to Jefferson Street and turn RIGHT. Follow the signs to patient parking.

From York, Central Pennsylvania and **Northern Baltimore Suburbs**

Take I-83 South into Baltimore.

At the end of the freeway, turn LEFT onto Fayette Street. Continue on Fayette Street to Broadway and turn LEFT...

Hospital Parking (Orleans Garage):

From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

Outpatient Center Parking (McElderry Garage):

From Broadway, turn LEFT onto Orleans Street. Turn RIGHT onto N. Caroline Street. Turn RIGHT onto McElderry Street (1st traffic light). The entrance to Outpatient Parking at the McElderry Garage is on the right.

After parking, follow sidewalk to the Outpatient Center.

Johns Hopkins Kimmel Cancer Center -

Weinberg Building:

Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

From Annapolis and Maryland's Eastern Shore

From Route 50, take I-97 toward Baltimore and follow I-97 to the Baltimore Beltway (I-695) toward Towson.

Take the Beltway to the Baltimore-Washington Parkway (I-295) North. Follow I-295 into Baltimore (it becomes Russell Street).

Turn RIGHT on Pratt Street.

Stay on Pratt for approximately 1.5 miles to Broadway; turn LEFT on Broadway...

Hospital Parking (Orleans Garage):

From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

Outpatient Center Parking (McElderry Garage): From Broadway, turn LEFT onto Orleans Street.

Turn RIGHT onto N. Caroline Street. Turn RIGHT onto McElderry Street (1st traffic light). The entrance to Outpatient Parking at the McElderry

Garage is on the right.

After parking, follow sidewalk to the Outpatient Center.

Johns Hopkins Kimmel Cancer Center -

Weinberg Building:

Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

From Frederick and Western Maryland

Take I-70 East.

Merge onto I-695 S/Baltimore Beltway outer loop via EXIT 91A toward I-95 S/Glen Burnie.

Take Exit 11A-11B for I-95 North/I-95 South toward Baltimore/Washington; keep left at the fork and merge onto I-95 North

Take I-95 North to Exit 53 (I-395 North) into downtown

Continue straight on I-395 (stay left at fork; turns into

Howard Street). Turn RIGHT onto Pratt Street.

Continue on Pratt for approximately 1.5 miles to Broadway; turn LEFT on Broadway...

Hospital Parking (Orleans Garage):

From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage traffic light)

After parking, take the elevator to Level 4 and proceed across the enclosed pedestrian bridge to the main hospital.

Outpatient Center Parking (McElderry Garage):

From Broadway, turn LEFT onto Orleans Street. Turn RIGHT onto N. Caroline Street. Turn RIGHT onto McElderry Street (1st traffic light). The entrance to Outpatient Parking at the McElderry

Garage is on the right. After parking, follow signs to the Outpatient Center.

Johns Hopkins Kimmel Cancer Center -Weinberg Building:

Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

School of Medicine Parking:

Continue on N. Broadway and turn RIGHT onto E. Monument Street; continue to N. Washington Street and turn LEFT.

The Washington Garage entrance is on the RIGHT.

General Information

Patient and Visitor Services

Volunteer Services

 Information Desks Personnel are stationed at desks throughout the campus to answer questions, provide directions and be of assistance in any way possible.

- Guest Services is located in The Arcade, Zayed Tower, Main Level, Room M2124, 410-614-5100; Monday-Friday, 8 a.m. to 5:30 p.m. Provides assistance with directions, hotel and local attractions, special requests.
- Patient Relations Carnegie 100, Monday–Friday, 8:30 a.m. to 5 p.m. Patient Representatives provide information and support to visitors in the critical care and operating room waiting areas, coordinate special requests, and assist with patient concerns and issues, 410-955-2273.
- Patient Accommodations Services Nelson 136; Please call 410-614-1911 or 800-225-2201 Monday-Friday, 8:30 a.m. to 5 p.m. Or visit www.hopkinsmedicine.org/patients/hotels.html
- International Patient Services Outpatient Center, Suite 1080, 410-955-8032; Monday-Friday, 7 a.m. to 5:30 p.m. We provide culturally appropriate help with medical appointments, language interpretation, financial counseling, trip planning and anything to make Johns Hopkins feel
- Lost and Found and Security Harvey 109, 24 hours, 410-955-5588
- Sign Language Interpreting Deaf and hearingimpaired patients can arrange for sign language interpreters or use a TTY (410-955-6217) through the Admitting Office on Zayed Ground. TTY also located in Outpatient Center, Main Level information desk, and Patient Relations Office,

- **Interpreter Services** We provide written translation and interpretation in more than 40 languages, 410-614-4685
- Visiting Hours Vary according to the different hospital units. If you are a patient, or a family member or friend of a patient, ask the nurse on your floor for visiting hours.
- Wheelchairs Available at entrances to the hospital, Outpatient Center, Weinberg and 550 buildings.
- Security Johns Hopkins maintains round-theclock security with Protective Services Officers who continuously patrol all areas of the campus. For security assistance, call 410-955-5585.

Parking and Transportation Services

- **Visitor Parking** is available at the Orleans Garage (1795 Orleans Street) across the street from the Main Entrance of the hospital, and also at the McElderry Garage (Outpatient Center Garage) located on McElderry Street just off Caroline Street.
- **Valet Parking** is available at the Hospital's main entrance on Orleans Street; the Outpatient Center (Outpatient Center circle); and the Weinberg Building on Jefferson Street (Sidney Kimmel Cancer Center). Phone: 443-571-2169.
- Discounted Parking Coupons are available for patients and visitors who need parking for extended periods. Coupons may be purchased at the Cashier's Office in the Main Lobby of the Zayed Tower (Ground Level); the Nelson Building (Nelson 161); the Outpatient Center Cashier's Office; the Weinberg Admitting Office; the McElderry Garage (Outpatient Center Garage); and the Orleans Garage.
- **Shuttle Services** On-call service is available 24 hours a day, seven days a week within the perimeters of the East Baltimore medical campus. Scheduled shuttle service to the Johns Hopkins Bayview medical

- campus and Green Spring Station operates on weekdays only. For information on departure/ arrival times, call the Transportation Office at 410-502-6880 (Monday-Friday, 6 a.m. to 10 p.m.).
- Walking Escorts Protective Services Officers provide a walking escort service around the clock to any point on the East Baltimore medical campus, 410-955-5585.
- MTA Metro A full-service subway station is located between the Outpatient Center and the hospital at concourse level. Bus service is also available, 410-539-5000 or visit mtamaryland.com
- **BWI Airport** For shuttle service to and from BWI Airport, call Baltimore Super Shuttle Service at 800-258-3826.

Food Services

Main Hospital - Cobblestone Café

Hospital's Cafeteria Main Level, Monday-Friday, 6 a.m. to 4 p.m. Vending machines around the clock

Einstein Bros. Bagels Hospital cafeteria, daily,

Baja Fresh Mexican Grill Hospital cafeteria,

Noble Roman's Hospital cafeteria, 7 a.m. to

Subway Hospital cafeteria, open 24 hours

restaurant on hospital's Main Level. Monday-Friday, 7 a.m. to 3 p.m. Carryout available

Tsunami Sushi Tower Terrace Restaurant, Main Level, Monday-Friday, 11 a.m. to 2:45 p.m. Carryout available

The Arcade - Zayed Tower

Balducci's Market Monday–Friday, 11 a.m. to

Grand Grounds Coffee Bars

Outpatient Center Level 1, adjacent to the concourse to the hospital, Monday-Friday,

Zayed Tower Main Level, towards Nelson/ Harvey, Monday-Friday, 7 a.m. to 3 p.m., 410-955-3215

Weinberg Building Ground level lobby,

Outpatient Center

6 a.m. to 2:30 p.m.

Blimpie Subs & Salads Monday-Friday,

Flamer's Grill Monday-Friday, 10 a.m. to 5 p.m. **Noble Roman's** Monday–Friday, 7 a.m. to 5 p.m.

Carnegie Building

Koch Cancer Research Building II

Me Latte Ground Level, for visitors who require kosher food. Monday - Thursday, 7 a.m. to 5 p.m.; Friday, 7 a.m. to 4:30 p.m.

Other On-Site Services

• **ATM** Available on the hospital Main Level of the across from the Gift Shop, the main lobby of the Outpatient Center, and the Weinberg Building.

• Pastoral Care Office Halsted 144, 8 a.m. to 5 p.m. Monday-Friday, 410-955-5843

- The Arcade, Main Level, open 24 hours a day. • **Meditation Rooms** Sidney Kimmel Cancer Center
- day, seven days a week. seminars and film series, 410-955-3363. For information on Baltimore's attractions, call the Visitor Information
- Center, 410-837-4636 or 800-282-6632. 9 a.m. to 5 p.m.; Saturday, 11 a.m. to 3 p.m., 410-955-6822. Delivery to patient rooms and around the world.

Nelson Harvey Building, Hospital's Main Level, Monday-Friday, 8:30 a.m. to 4:30 p.m.; Saturday

Outpatient Center, Level 1, Monday-Friday,

The Arcade – Zayed Tower, Monday–Friday, 8:30 a.m. to 4:30 p.m.; Saturday-Sunday, 10:30 a.m. to 3 p.m. Limited floral selections available at this location. (Operated by the hospital's Women's Board)

- **Optical Shop**, next to the Wilmer Eye Institute,
- Wilmer Vision Center, Outpatient Center Level 1, 8:30 a.m. to 5 p.m. Monday through Friday. On-site optometrist and lab; more than 1,000 frames to choose

Highlights Discoveries & Milestones Historical Exhibit

• Learn about the rich history of Johns Hopkins Medicine in the Broadway corridor outside the Cobblestone Cafe.

Outpatient Pharmacies

Our licensed pharmacists are part of the patient care team at Johns Hopkins and offer consultations on each prescription dispensed. They are conveniently located on the Hospital campus.

Outpatient Center Pharmacy Main Level, Monday-Friday, 8 a.m. to 6:30 p.m.

Phone: 410-955-3733; Fax: 410-614-3733

• Moore Clinic Outpatient Pharmacy Carnegie Room 224, Monday-Friday, 8:30 a.m. to

5:30 p.m. Phone: 410-614-5611; Fax: 410-614-7114 Monument Street Outpatient Pharmacy

1810 E. Monument St., Monday-Friday, 8 a.m. to 7 p.m.; Saturday, 9 a.m. to 4 p.m. Phone: 410-502-5735; Fax: 410-502-5734

Weinberg Outpatient Pharmacy Kimmel Cancer Center Monday–Friday, 9 a.m. to 7 p.m.; Saturday and Sunday, 10 a.m. to 6 p.m.

Phone: 410-955-5747; Fax: 410-502-1511

• The Arcade Outpatient Pharmacy Zayed Tower, Main Level, Room M2125, Monday-Friday, 8 a.m. to 10 p.m.; Saturday and Sunday, 8 a.m. to 6 p.m. Phone 443-287-9200;

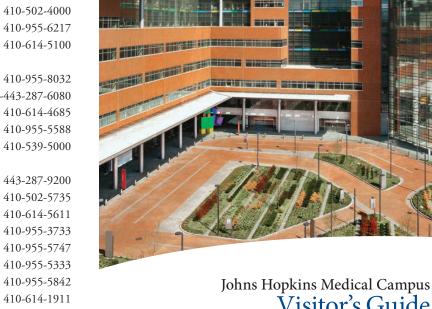
Libraries

Fax: 443-287-9230

• Patient Resource Center Zayed Tower, Ground Lobby, Monday-Friday, 8:30 a.m. to 4:30 p.m. Personal computer and Internet access available 8:30 a.m. to 4:15 p.m., 410-955-6742

• Children's and Family Resource Library The Charlotte R. Bloomberg Children's Center

3352, Monday-Friday, 9 a.m. to 5:30 p.m. Medical and health care information for patients and families, children's books, magazines and videotapes, 410-955-6442



Visitor's Guide



Flamer's Charbroiled Grill Hospital cafeteria,

10 a.m. to 10 p.m.

Tower Terrace Restaurant Full-service

Garden Bistro

7:30 p.m.; Saturday and Sunday, 7 a.m. to 5 p.m.

Balducci's Café Monday-Friday, 6 a.m. to 12 p.m.

7 a.m. to 3 p.m., 410-955-1762

Monday-Friday, 7 a.m. to 3 p.m., 410-502-1285

Grille 601 Plaza level, Monday–Friday,

10 a.m. to 5 p.m.

Salad Creations: Monument Street Corridor Monday–Friday, 10 a.m. to 8 p.m.; Saturday, 10 a.m. to 5 p.m.

Sheikh Zayed Tower and in the Nelson/Harvey lobby

• Interfaith Chapel The Bunting Interfaith Chapel in

Lobby, The Arcade (2150B), Main Level, Bloomberg Children's Center (3351) Floor 3; all open 24 hours a

- Cultural Events Free concerts, recitals, humanities
- Florist The Flower Cart, Nelson 1, Monday–Friday,

Gift Shops

and Sunday, 10:30 a.m. to 3 p.m., 410-955-5299

7:30 a.m. to 3:30 p.m.

- Monday-Friday, 8:30 a.m. to 5 p.m., 410-502-7307
- from; contact lens service, 410-955-9373