



Questions to Ask: Audiology

If you have opted to explore hearing aids or devices, you may want to ask some of the following questions of your audiologist. The answers to many of these questions depend on the type and extent of your hearing loss and your circumstances, lifestyle and preferences, so that hearing rehabilitation can be individually tailored to you.

What are your qualifications?

What options do my hearing loss and ears allow for?

Which hearing aid or device is best for my particular type of hearing loss and lifestyle? The more information you give your audiologist about your daily activities and listening environments, the more helpful the audiologist can be in recommending the best hearing device for you.

What are my hearing aids or device capable of? Make a list of lifestyle elements that are important to you including exposure to noisy environments, how often you dine out, are around multiple people, have meetings at work, use the phone or want to use the phone, travel, have leisure time and more.

How much does the aid or device cost?



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Questions to Ask: Audiology

What's the aftercare plan? How much help will I need?

How long will it take to get used to my hearing aid/device?

How will the hearing aid/device change my life?

When can I wear my hearing aid/device?

What type of maintenance/cleaning is required?

If the device uses batteries, how often will I have to replace them and what is the average cost?



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Will I require other devices/apps? Do I need a mobile app to control the features? Are they Bluetooth capable to take phone calls or watch TV?

What happens if they break or are damaged? What happens should they become inoperable and what type of warranty is available?

If I purchase hearing aids/device, will I have any additional costs? Is the price of adjustments, repairs, batteries or check-ups included?

What is the return policy? Is there a trial period and if so, are there any fees that apply?

How often do you need to check or adjust my hearing aids/device?

How long will the aids/device last and how soon will I need to upgrade? What possible updates may the hearing aids go through in the next one to three years? Are there any updates currently underway?



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How do I care for the device to maximize performance and lifespan?

What type of warranty is available?

Does my insurance cover the cost? If not, will the hearing center be able to find alternative sources of financial help?

Are there other techniques or communication skills that would be helpful for me?



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