

## **Constant Contact Eblasts – Resubscribing and Troubleshooting**

The ANA uses Constant Contact for bulk eblasts. We sometimes hear from contacts who wonder why they aren't receiving email communications from us, only to learn that they previously unsubscribed, sometimes unintentionally. This may sound odd, but it happens more than you might think.

In addition to our *At-A-Glance* newsletter and *Upcoming Meetings and Events*, we also share research and up-to-date medical information.

## Are you unsubscribed? Resubscribe today.

To re-subscribe, please click on the link below.

http://visitor.r20.constantcontact.com/d.jsp?llr=wgigjtdab&p=oi&m=1103380029654&sit=kvrc becfb&f=66fe2edb-40bc-42f8-9148-55bbcaa6de21

## If you have previously resubscribed and are still not receiving our eblast

**communications,** it's possible that your Internet Service Provider (ISP) or email provider may have controls that automatically opt out recipients from a UBE (unsolicited bulk email) provider such as Constant Contact. Some email providers will opt out of communications that have been flagged as spam or moved into a junk folder.

Additionally, if you are using a work or corporate email, the IT department may have controls in place that would automatically prevent email delivery from UBE providers. We suggest using a personal email instead.

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